



Hospitality and Workplace Mental Health Management Level 4 Apprenticeship

The Level 4 Hospitality and Workplace Mental Health Management apprenticeship is a programme which provides you with the skills and knowledge to manage a highly effective Hospitality Business whilst also nurturing and building a high performing and motivated team. The programme is split into 2 parts and focuses on Business management and people leadership, all of which is underpinned by learning and development provided by our expert partner, The Burnt Chef Project.

Your training will include the following topics:

- Business Analysis & Understanding
- Legislation & Technology
- Sales & Marketing
- Financial Performance & MIS
- Leadership Vs Management
- Change Management
- People Planning, Development & Performance Management.
- Risk Management
- Equality, Diversity & Inclusion
- Customer Focus

Successful Apprentices will receive the following awards upon completion:

- Level 4 Hospitality Manager Apprenticeship Standard
- Level 3 Award in Understanding Mental Health in the Workplace for Managers
- Level 2 English & Maths Functional Skills (If applicable)
- Foundation Chartered Manager Status with the CMI

EPA Requirements:

- On Demand Test
- Professional Discussion
- Business Project

Who is it suitable for?

This apprenticeship is suitable for managers in a range of hospitality environments including bars, cafes, conference centres, restaurants, hotels and contract caterers. Suitable job roles include General managers, Deputy/Assistant managers, Head chefs, Second chefs, and department managers

How long will it take?

A minimum of 14 months training followed by up to 2 months for EPA

Functional Skills requirement:

English & Maths is now optional for apprentices aged 19 and over. During the initial assessment, a discussion will take place between the apprentice and employer to determine whether they will pursue English & Maths as part of their learning. If all parties agree English & Maths will be undertaken, this training will be included as part of the apprentice's training plan. This requirement remains mandatory for apprentices aged 16-18

Progression routes

Upon completion of this standard you will be able to progress to a level 5 apprenticeship, Operations Manager is the natural next step

